

Warranty

Browne's Health & Beauty Product Warranty

Where the term 'unit' applies to a Steam Shower, Shower Enclosure Whirlpool or other, purchased from Browne's Health & Beauty.

Browne's Health & Beauty provides a limited warranty on its products for use in the United Kingdom to original purchasers for personal or single family use.

The warranty covers the tub shell, walls, roof and supplied components (inclusive but not exclusive), panels, pump, steam generator, electrical control box, standard plumbing hoses and electrical cables supplied with the unit against defects in material or workmanship. The Warranty does not cover light bulbs, fluorescent lighting tubes and cables or hoses modified or fitted onto those supplied with the unit.

Parts only warranty described below. The tub/base must be water tested for operation and leaks prior to final enclosure of the unit. Failure to do so will void warranty. If a problem is discovered after installation, Browne's Health & Beauty will not be responsible for the cost of removing or reinstalling the unit, or for costs associated with any adjacent materials. Proper drain installation is the responsibility of the installer; this includes ensuring all connections are water tight, including those pre-fitted. Some connections, such as the waste are fitted for transport, but not fully tightened. Browne's Health & Beauty's warranty does not cover drain leakage.

Return of Warranty Card: The warranty registration card must be filled out by the purchaser within one hundred twenty (120) days from purchase and mailed to Browne's Health & Beauty in order for this warranty to take effect.

Warranty Limitations: Your warranty is void if the unit is not water tested for operation and leaks and inspected prior to final enclosure. Our warranty does not cover defects, damage, or failure caused by common carrier, installer, user, or other person. Chips, cracks, and scratches can be repaired by a qualified technician at the owner's/user's expense. We do not cover the following: careless handling; modification of any type for any reason; improper installation (See Installation Instructions); connections supplied by the installer; improper voltage supply/electrical modifications; misuse; incorrect or improper maintenance; incorrect or inadequate water use; use of improper cleaners; or extraordinary acts such as earthquakes, hurricanes, lightning, floods, hail, etc.

Extent of Warranty: This warranty extends only to the original consumer/purchaser of the Browne's Health & Beauty product when purchased and originally installed within the boundaries of the United Kingdom. The warranty terminates after transfer of ownership or if it is installed or relocated outside the boundaries of the United Kingdom by the original consumer/purchaser prior to the expiration of the warranty period. Display floor models and overstock sale units are excluded from this warranty.

Acts Invalidating Warranty: Inspecting the unit prior to installation is the responsibility of the installer(s) or person(s) acting on behalf of the user or the user. They are responsible for ensuring that the unit is free of defect or damage. Our shipping container advises the installer of this responsibility. Browne's Health & Beauty is not responsible for failure or damage that should have been discovered, repaired, and avoided by proper inspection and testing prior to installation. Damage that occurred in transit is the responsibility of the carrier. The consignee must open and inspect the unit for damage when it is delivered. If the unit is damaged, this must be reported immediately to both the seller and the carrier in writing and an inspection must be requested. In the event that the carrier fails to respond, report such response to both the seller and the carrier. Any freight claims must be filed within 10 business days. It is the responsibility of the installer, contractor, or user to install the unit properly allowing for access for service. Damage, including chips or scratches, occurring to the unit during installation is the responsibility of the installer and after installation is the responsibility of the user.

Disclaimers: Browne's Health & Beauty is not responsible for incidental or consequential damages/losses from any cause such as water damage to carpeting, floors, or ceilings. Optional equipment not manufactured or sold by Browne's Health & Beauty is not covered. Damages or defects that should be detected before installation are not covered. This limited warranty does not include labour, transportation, or other costs incurred in the removal and/or reinstallation of the original unit or replacement unit or any parts that need replacing. Costs related to obtaining access for repair are not covered. The foregoing warranty is EXCLUSIVE and in lieu of all other warranties, including any other warranty of quality, express or implied, and including any warranty of merchantability, or any warranty of fitness for any particular purpose.

Customer Service: Contact the Browne's Health & Beauty Service Department at 01202 763369.

Model No.

Date Delivered: _____

(refer to invoice or manual/instructions)

Title:

First Name:

Surname:

Address:

Town/City:

County:

Postcode:

Telephone:

Mobile:

Email:

Where did you purchase this item from?

Comments about the product:

An Extended Warranty is available on top of the initial 12 months your unit has. Any Extended Warranty MUST be purchased before the original period runs out.

- 12 Month Extended Warranty (Parts Only) £99.99
- 24 Month Extended Warranty (Parts Only) £149.99

Send cheques payable to 'Browne's' to the address below,
or call us on 01202 763369 to pay by credit card.

The information you provide is for our records only to allow us to offer support for our products. We do not or will not pass your details onto third parties.



Browne's Health & Beauty

Browne's Health & Beauty 14 Queens Road, Bournemouth BH2 6BE email: sales@browneshealth.co.uk Tel: 01202 763369

WARRANTY REGISTRATION

PLEASE COMPLETE AND RETURN THE WARRANTY SLIP TO REGISTER YOUR UNIT FOR 12 MONTHS